

Massachusetts Department of Public Health
Office of Patient Protection
External Review Requests
January – December 2007

Appeal Type	Upheld	Overturn	Partial Overturn	Resolved	Expedited			Time-Frame Not Met	Case Ineligible	Open	Total
					Upheld	Overturn	Partial Overturn				
Behavioral Health	32	18	5	13	28	17	3	1	16		133
Cosmetic / Reconstructive	14	3			1				3		21
Dental									2		2
Diagnostic Services	5	1		1					1		8
Durable Medical Equip.	5	3		2							10
Emergency Care	1										1
Excluded Services				1					6		7
Experimental	15	9	1	3	2				5		35
Infertility Care	20	3							7		30
Inpatient	4		2	5	12	2	2		5		32
Outpatient	15	7		4	2	1			7		36
Pharmacy	8	1		1	1				4		15
Rehab Services	4	2			2				8		16
Visual Services											0
Totals	123	47	8	30	48	20	5	1	64	0	346

**Number of External Review Requests Received by Type:
January - December 2007**

